

JOSHUA YOUNG

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PROFILE

AWS Certified Solutions Architect/Developer/Systems Administrator – Associate, A+ and Network+ certified network technician, detailed, friendly, disciplined, dependable, and professional. Solve complex problems and communicate results in a coherent manner. Strong database and reporting skills. Enjoy working collaboratively in a fast-paced, competitive environment. Rapidly learn emerging technology particularly in cloud architecture.

SKILLS

Operating Systems: LINUX/Android, Mac OS X, iOS, Windows, Windows Server 2008, 2012, 2016
Networking: Email Migrations, AD and GPO management, Switch replacement/installs
Databases: MS SQL, Oracle SQL, MYSQL
Languages: SQL, Visual Basic .NET, HTML5, CSS, Java
Software: MS Office Suite, SQL Server Management Studio, MS Project Manager, Photoshop, Acrobat
Hardware: System Builds/Upgrades: workstations, firewalls, servers; troubleshooting and repair

TECHNICAL CERTIFICATIONS

AWS Certified Solutions Architect – Associate (September, 2017-2019)
AWS Certified SysOps Administrator – Associate (September, 2018-2020)
AWS Certified Developer – Associate (September, 2018-2020)
CompTIA Network+ (August, 2018 – 2021)
CompTIA A+ (March, 2016 – August, 2021)

EDUCATION

AAS (Computer Technology), Greenville Technical College, Greenville, SC, 2015: **GPA 4.0/4.0** (Oct, 2015)
Liberal Arts: Bob Jones University, Greenville, SC
PhD: GPA 3.90/4.0 (May, 2013), **MA: GPA 3.83/4.0** (May, 2007), **BA: GPA 3.6/4.0** (May, 2004)

WORK EXPERIENCE

IT Technician and AWS Solutions Architect | Manhattan Computer, NYC 2016–present

- Aided AWS client in decoupling their AWS assets under court review to become two companies while minimizing production downtime. Worked to introduce significant savings while enhancing security, elasticity, and reliability.
- Manage client's AWS network infrastructure, security groups, NACL, VPC, EC2 instances, Load Balancers, S3 buckets, Elastic IP addresses, Route 53 configurations, Snapshots, AMIs, IAM administration, Cloudtrail, and billing. Interfaced with AWS support center and other AWS solutions architects to plan for future improvements. Performed cloud architecture audits and produced network diagrams for company's cloud assets.
- Administer Active Directory, Email Services (MS Exchange, Google, Network Solutions), Networks (mapping, monitoring, inventorying, troubleshooting, upgrading) and GPOs in varied SMB environments
- Built, upgrade, set up and maintain workstations, servers and PFSense-based routers
- Set up, configured and supported VOIP phones running on an Asterisk PBX; set up analog-to-VOIP converters
- Conducted help desk software evaluations, SEO research, software audits and author numerous company SOPs
- Performed office moves, network cable tracing, and set up both local and cloud-based backup solutions
- Interfaced with clients, trained new employees, performed and aided in cloud service and email migrations

Package Handler | UPS, Greenville SC 2008–2015

- Internally certified to inspect, pack, and secure express parcels to be loaded directly in the company's aircraft

Java/SQL Consulting | Private Party, Greenville, SC 2014

- Built complex SQL queries for Eclipse BIRT. Designed and developed/debugged BIRT reports.

Digital Imaging Specialist/Data Entry | Legal Eagle, Greenville, SC 2006–2008

- Performed image processing, file reproduction and conversion, data entry, and e-discovery for legal firms
- Authored detailed work manuals for new employee training to standardize quality of work
- Trained and managed new employees to confidently meet the exacting quantity and quality requirements
- Oversaw the Digital Division for several large digital imaging projects and provided customer support